

Product End-of-Life Notification

MultiModem[®] ZBA Desktop Business Modems – Voice Models Only


Date: February 19, 2019

I. Summary

Due to the discontinuation of critical components and decreased market demand, the MultiModem[®] ZBA desktop business modems (voice models only) listed in this announcement are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

No new replacement models are available.

II. Part Numbers Impacted

EOL Ordering Part Numbers	UPC
	
MT9234ZBA-V-NPS	789407345753
MT9234ZBA-V-NPS-CP	789407353932
MT9234ZBA-V-NAM	789407344046
MT9234ZBA-V-EU	789407344930
MT9234ZBA-V-GB/IE	789407344947
MT9234ZBA-V-IEC	789407349812

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III. Key Dates

Near-End-of-Life (NEOL) Date: January 10, 2019

Last Ship Date: June 10, 2019

End-of-Life (EOL) Date: February 19, 2019

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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