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August 7, 2017

RE: Improvement to HWB18, Bracket Retention

Dear Valued Customer,

I'm writing to inform you we are implementing a running change to the HWB18 product series that will increase the strength of the product's mounting bracket retention clip. We received feedback from our customers that the mounting bracket retention clip could be broken when attempting to remove the product from its bracket for maintenance. The cause was investigated and the Littelfuse quality team has determined the breakage was due to excessive force while trying to remove the product from its bracket without pressing the release on the mounting bracket retention clip. The HWB18 products have and continue to operate at or above all listed ratings and specifications but, nevertheless, we felt we had to act to improve our user experience and extend the products lifetime.

The change is a running change to increase the thickness of the mounting bracket retention clip thereby making it more difficult to break the clip when removing the product by hand. The product's external appearance, customer drawings, and rated performance have not changed. All brackets that worked previously will continue to work.

The parts affected are as follows:

PDM31001ZXM  
PDM31002ZXM  
PDM31003ZXM  
PDM31004ZXM

Please let myself or your Littelfuse sales contact know if you have any questions or concerns. Additionally, please feel free to reach out to me if there are other products we can improve upon.

Thank you and best regards,

*Jeremy Glessner*

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