



End of Sale Announcement: RV50

OVERVIEW

DATE ISSUED:	Dec 3, 2018 - updated May 1, 2019
ISSUED BY:	Sierra Wireless Enterprise Solutions Product Management
PRODUCTS AFFECTED:	RV50 Gateway
VARIANTS AFFECTED:	RV50 Gateway - NA and INTL variants
FOR DISTRIBUTION TO:	General Distribution
SUMMARY:	<p>Sierra Wireless AirLink RV50X, with LTE Advanced, is superseding the RV50.</p> <p>Sierra Wireless announces the last time buy and last time ship date for RV50 Gateway (NA and INTL variants). This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink RV50X is available as a functional replacement for RV50.</p> <p>www.sierrawireless.com/rv50x/</p>
MIGRATION:	<p>RV50X is a fully mature successor product, identical to the RV50 in form and idle power consumption. The key technical differences are:</p> <ul style="list-style-type: none">- RV50X is an LTE Advanced product, tripling the available LTE downlink speed.- For performance, RV50X utilizes a dual core variant of the RV50 processor.- RV50X offers additional LTE bands and removes 2G EDGE & EVDO support.

PRODUCTION MILESTONES

AFFECTED MODELS:	RV50 (NA and INTL variants)
LAST TIME BUY:	30-JUN-2019 The product cannot be ordered from Sierra Wireless after this date.
LAST TIME SHIP:	31-DEC-2019 The last possible ship date that can be requested from Sierra Wireless.
REASON:	Technology obsolescence. Superseded by LTE Advanced RV50X

PRODUCT SUPPORT AND MAINTENANCE

ACTIVE SOFTWARE MAINTENANCE PHASE:	FROM 1-DEC-2018 TO 31-DEC-2020 During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
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CRITICAL SOFTWARE MAINTENANCE PHASE:	<p>FROM 1-JAN-2021 TO 31-DEC-2022 During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.</p> <p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
END OF SOFTWARE MAINTENANCE:	31-DEC-2022 No new device software will be released after this date.
END OF STANDARD PRODUCT WARRANTY:	31-DEC-2022 End of standard product warranty period for devices shipped on the last time ship date.
END OF EXTENDED PRODUCT WARRANTY:	31-DEC-2024 End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
END OF REPAIRS:	31-DEC-2024 The last date to receive product repairs for devices out of warranty. Subject to availability.

CONTACT

SALES:	<p>www.sierrawireless.com/sales</p> <p>1-877-687-7795</p>
CUSTOMER SUPPORT:	www.sierrawireless.com/support

REVISION HISTORY

DEC 3, 2018	Rev3: Initial announcement
MAY 1, 2019	Rev4: Critical software maintenance period extended, repair and warranty dates clarified.

AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1102555	RV50, NA, DC	RV50X, NA & EMEA, DC	1103052
1102557	RV50, INTL, DC	RV50X, NA & EMEA, DC RV50X, APAC, DC	1103052 1103045