

Product Near-End-of-Life Notification

MultiModem[®] Cell GPRS Cellular Modems MTCBA-G2-xx Models Only

Replacement Models Available

Date: July 30, 2015

I. Summary

Due to the discontinuation of critical components and availability of newer models, the MultiModem Cell (MTCBA-G2-xx) models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at sales@multitech.com or refer to www.multitech.com.



Important Note:



The products listed in this announcement use a 2G GSM/GPRS modem. Whilst there are several hundred GSM carriers globally, a small number have announced plans to sunset their GSM network, including one of the major North American carriers by approximately January 1st, 2017. Please consult your local carrier(s) and MultiTech sales representative for additional information and product options.

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II. Part Numbers Impacted

NEOL Ordering Part #	UPC	New Ordering Part # Recommended Replacement MultiConnect [®] Cell 100 Series	UPC
			
MTCBA-G2	789407351075	MTC-H5-B01	789407356797
MTCBA-G2-NAM	789407351822	MTC-H5-B01-US-EU-GB	789407358593
MTCBA-G2-ED	789407351099	MTC-H5-B01 MTC-G3-B06	789407356797 789407358029

NEOL Ordering Part #	UPC	New Ordering Part # Recommended Replacement MultiConnect [®] Cell 100 Series	UPC
			
MTCBA-G2-ED-EU	789407352232	MTC-H5-B01-US-EU-GB MTC-G3-B06-EU-GB	789407358593 789407358333
MTCBA-G2-ED-GB/IE	789407352249	MTC-H5-B01-US-EU-GB MTC-G3-B06-EU-GB	789407358593 789407358333
MTCBA-G2-U	789407351082	MTC-H5-B03-KIT	789407356803
MTCBA-G2-U-ED	789407351105	MTC-H5-B03-KIT MTC-G3-B08-KIT	789407356803 789407358012
MTCBA-G2-U-OEM	789407352966	MTC-H5-B03-KIT	789407356803

MTC-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

Extended Warranties

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW1-MTCBA-G2	One-year extended warranty (Three-year total)	EW1-MTC-H5-B01
EW2-MTCBA-G2	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B01
EW3-MTCBA-G2	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B01
EN1-MTCBA-G2	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B01: Call for Quote
EN2-MTCBA-G2	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B01: Call for Quote
EN3-MTCBA-G2	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B01: Call for Quote
EW1-MTCBA-G2-NAM	One-year extended warranty (Three-year total)	EW1-MTC-H5-B01-US-EU-GB
EW2-MTCBA-G2-NAM	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B01-US-EU-GB
EW3-MTCBA-G2-NAM	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B01-US-EU-GB
EN1-MTCBA-G2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B01-US-EU-GB: Call for Quote
EN2-MTCBA-G2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B01-US-EU-GB: Call for Quote

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EN3-MTCBA-G2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B01-US-EU-GB: Call for Quote
EW1-MTCBA-G2-ED	One-year extended warranty (Three-year total)	EW1-MTC-H5-B01 EW1-MTC-G3-B06
EW2-MTCBA-G2-ED	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B01 EW2-MTC-G3-B06
EW3-MTCBA-G2-ED	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B01 EW3-MTC-G3-B06
EN1-MTCBA-G2-ED	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B01: Call for Quote MTC-G3-B06: N/A
EN2-MTCBA-G2-ED	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B01: Call for Quote MTC-G3-B06: N/A
EN3-MTCBA-G2-ED	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B01: Call for Quote MTC-G3-B06: N/A
EW1-MTCBA-G2-ED-EU	One-year extended warranty (Three-year total)	EW1-H5-B01-US-EU-GB EW1-MTC-G3-B06-EU-GB
EW2-MTCBA-G2-ED-EU	Two-year extended warranty (Four-year total)	EW2-H5-B01-US-EU-GB EW2-MTC-G3-B06-EU-GB
EW3-MTCBA-G2-ED-EU	Three-year extended warranty (Five-year total)	EW3-H5-B01-US-EU-GB EW3-MTC-G3-B06-EU-GB
EN1-MTCBA-G2-ED-EU	One-year extended warranty and three-year overnight replacement (Three-year total)	H5-B01-US-EU-GB: Call for Quote MTC-G3-B06-EU-GB: N/A
EN2-MTCBA-G2-ED-EU	Two-year extended warranty and four-year overnight replacement (Four-year total)	H5-B01-US-EU-GB: Call for Quote MTC-G3-B06-EU-GB: N/A
EN3-MTCBA-G2-ED-EU	Three-year extended warranty and five-year overnight replacement (Five-year total)	H5-B01-US-EU-GB: Call for Quote MTC-G3-B06-EU-GB: N/A
EW1-MTCBA-G2-ED-GB/IE	One-year extended warranty (Three-year total)	EW1-MTC-H5-B01-US-EU-GB EW1-MTC-G3-B06-EU-GB
EW2-MTCBA-G2-ED-GB/IE	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B01-US-EU-GB EW2-MTC-G3-B06-EU-GB
EW3-MTCBA-G2-ED-GB/IE	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B01-US-EU-GB EW3-MTC-G3-B06-EU-GB
EN1-MTCBA-G2-ED-GB/IE	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B01-US-EU-GB: Call for Quote MTC-G3-B06-EU-GB: N/A
EN2-MTCBA-G2-ED-GB/IE	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B01-US-EU-GB: Call for Quote MTC-G3-B06-EU-GB: N/A
EN3-MTCBA-G2-ED-GB/IE	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B01-US-EU-GB: Call for Quote MTC-G3-B06-EU-GB: N/A
EW1-MTCBA-G2-U	One-year extended warranty (Three-year total)	EW1-MTC-H5-B03-KIT
EW2-MTCBA-G2-U	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B03-KIT

NEOL Ordering Part #	Description	New Ordering Part # (Recommended Replacement)
EW3-MTCBA-G2-U	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B03-KIT
EN1-MTCBA-G2-U	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B03-KIT: Call for Quote
EN2-MTCBA-G2-U	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B03-KIT: Call for Quote
EN3-MTCBA-G2-U	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B03-KIT: Call for Quote
EW1-MTCBA-G2-U-ED	One-year extended warranty (Three-year total)	EW1-MTC-H5-B03-KIT EW1-MTC-G3-B08-KIT
EW2-MTCBA-G2-U-ED	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B03-KIT EW2-MTC-G3-B08-KIT
EW3-MTCBA-G2-U-ED	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B03-KIT EW3-MTC-G3-B08-KIT
EN1-MTCBA-G2-U-ED	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B03-KIT: Call for Quote MTC-G3-B08-KIT: N/A
EN2-MTCBA-G2-U-ED	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B03-KIT: Call for Quote MTC-G3-B08-KIT: N/A
EN3-MTCBA-G2-U-ED	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B03-KIT: Call for Quote MTC-G3-B08-KIT: N/A
EW1-MTCBA-G2-U-OEM	One-year extended warranty (Three-year total)	EW1-MTC-H5-B03-KIT
EW2-MTCBA-G2-U-OEM	Two-year extended warranty (Four-year total)	EW2-MTC-H5-B03-KIT
EW3-MTCBA-G2-U-OEM	Three-year extended warranty (Five-year total)	EW3-MTC-H5-B03-KIT
EN1-MTCBA-G2-U-OEM	One-year extended warranty and three-year overnight replacement (Three-year total)	MTC-H5-B03-KIT: Call for Quote
EN2-MTCBA-G2-U-OEM	Two-year extended warranty and four-year overnight replacement (Four-year total)	MTC-H5-B03-KIT: Call for Quote
EN3-MTCBA-G2-U-OEM	Three-year extended warranty and five-year overnight replacement (Five-year total)	MTC-H5-B03-KIT: Call for Quote

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: July 30, 2015

Last Time Buy Date: November 2, 2015

End-of-Life (EOL)/Last Time Ship Date: May 2, 2016

Last Time Buy Information

- By November 2, 2015, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTCBA-G2-xx products through May 2, 2016.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by November 2, 2015.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product Last Time Ship date.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:

To help facilitate the transition to the MultiConnect Cell 100 Series cellular modems (MTC-xx models), we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining MTCBA-G2-xx devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular modems.
- Note that the current MultiModem Cell cellular modem (MTCBA-G2-xx) models are no longer recommended for new product designs.
- Notify existing customers who have been using the MTCBA-G2-xx models and have them begin their qualification testing on the MultiConnect Cell 100 Series (MTC-xx) recommended replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VII. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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