

Product End-Of-Life Notification

SocketModem® Cell 2G Embedded Cellular Modems



Replacement Models Available

Date: September 8, 2021

I. Summary

MultiTech announces an immediate change in status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** for the following SocketModem® Cell 2G Embedded Cellular Modems:

- MTSMC-G3 models

Recommended replacement products are available.

II. Key Dates

Near-End-of-Life (NEOL): April 28, 2021

Last Time Buy: July 28, 2021 (or while supplies last)

End-of-Life (EOL): September 8, 2021

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III. Part Numbers Impacted

SocketModem® Cell Embedded Cellular Modems, 2G Models

EOL Ordering Part Number	UPC	Recommended Replacements	UPC
MTSMC-G3-EU	789407356094	MTSMC-MNG2.R1	789407373817
MTSMC-G3-EU-SP	789407356100	MTSMC-MNG2.R1-SP	789407373824

Note: The MTSMC-MNG2 is a 4G LTE Cat M1 embedded modem with 2G fallback.

Product specifications are subject to change without notice.

MTSMC models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

IV. Product Description

The SocketModem[®] Cell embedded cellular modem is a complete, ready-to-integrate communications device ideal for customers looking to add 4G-LTE cellular communications to their IoT/M2M solutions. These communications devices enable easy technology transitions and allow developers to add wireless communication to products with a minimum of development time and expense. The SocketModem Cell embedded cellular modems are carrier approved and end-device certified, decreasing time to market while saving customers money.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of embedded cellular modems.
- Remove discontinued/EOL models from your pricing system and website.

VII. Additional Information

If you have any questions or require additional information on this End-of-Life Notification, please contact your MultiTech sales representative.

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