

Worldwide Product Announcement and Product Near-End-of-Life Notification

Announcing: New Models of the MultiConnect® OCG-D EV-DO Open Communications Gateways and Near-End-of-Life for select models of the MultiConnect® OCG-D

Date: October 29, 2014

I. Summary

Due to the discontinuation of critical components and availability of newer models, the MultiConnect® OCG-D Open Communications Gateway models listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)**. It is recommended that customers transition to the suggested replacement models at their earliest convenience.

The MultiConnect® OCG-D with CoreCDP® is a complete, fully-certified hardware solution and Linux development environment in one. It supports multiple interfaces and internal peripherals in one application-ready customizable solution. By bringing together a cellular hardware development kit and MultiTech's CoreCDP, a distribution of the Linux operating system and build environment, you can create custom applications quickly and cost-effectively.

Development Hardware

- Application-ready, fully-certified & carrier-approved hardware platform
- Includes GPS and cellular options
- Multiple interfaces included (Serial, USB, Ethernet, 36-pin GPIO)

CoreCDP Software

- Custom Linux distribution
- Complete Linux build environment
- Cross-compile thousands of open source packages

For more detailed information or list of device specifications, please refer to www.multitech.com or contact your MultiTech Sales Representative.

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II. Part Numbers Impacted

The new ordering part numbers listed below are the product replacements for the MTCDP-EV2-xx models.

MTCDP-EV2-xx (Near-End-of-Life Models)		MTCDP-EV3-xx (Recommended Replacement Models)	
NEOL Ordering Part Number	UPC	New Ordering Part Number	UPC
Sprint Models			
MTCDP-EV2-GP-N2-DK-1.0	789407352454	Contact a MultiTech Sales Representative	
MTCDP-EV2-N2-1.0	789407352584	Contact a MultiTech Sales Representative	
MTCDP-EV2-GP-N2-1.0	789407352614	Contact a MultiTech Sales Representative	
Verizon Models			
MTCDP-EV2-GP-N3-DK-1.0	789407352461	MTCDP-EV3-GP-N3-DK-1.0	789407359453
MTCDP-EV2-N3-1.0	789407352591	MTCDP-EV3-N3-1.0	789407359460
MTCDP-EV2-GP-N3-1.0	789407352621	MTCDP-EV3-GP-N3-1.0	789407359477
Aeris Models			
MTCDP-EV2-GP-N16-DK-1.0	789407352478	MTCDP-EV3-GP-N16-DK-1.0	789407359514
MTCDP-EV2-N16-1.0	789407352607	MTCDP-EV3-N16-1.0	789407359521
MTCDP-EV2-GP-N16-1.0	789407352638	MTCDP-EV3-GP-N16-1.0	789407359538

New Ordering Part Number	Description
Verizon Models	
MTCDP-EV3-GP-N3-DK-1.0	EV-DO Programmable Gateway Developer Kit w/GPS (Verizon)
MTCDP-EV3-N3-1.0	EV-DO Programmable Gateway w/o Accessories (Verizon)
MTCDP-EV3-GP-N3-1.0	EV-DO Programmable Gateway w/GPS, w/o Accessories (Verizon)
Aeris Models	
MTCDP-EV3-GP-N16-DK-1.0	EV-DO Programmable Gateway Developer Kit w/GPS (Aeris)
MTCDP-EV3-N16-1.0	EV-DO Programmable Gateway w/o Accessories (Aeris)
MTCDP-EV3-GP-N16-1.0	EV-DO Programmable Gateway w/GPS w/o Accessories (Aeris)

MTCDP-EV3-xx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

III. Key Dates

Availability of New Ordering Part Numbers: Available now

NEOL Date of Old Ordering Part Numbers: October 28, 2014

Last Time Buy Date: November 21, 2014

End-of-Life (EOL)/Last Time Ship Date: May 29, 2015

Last Time Buy Information

- By November 21, 2014 submit order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order of MTCBA-EV2-EN2-xx products through May 29, 2015.
- MultiTech will be purchasing additional critical components for stocking inventory. These will be available on a first come, first serve basis with a confirmed purchase order that is received by November 21, 2014.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

To help facilitate the transition to the new MultiConnect OCG-D Open Communications Gateways (MTCDP-EV3-xx models), we recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of cellular gateways.
- Note that the current MultiConnect OCG-D Open Communications Gateways (MTCDP-EV2-xx models) are no longer recommended for new product designs.
- Notify existing customers who have been using the MTCDP-EV2-xx models and have them begin their qualification testing on the new MTCDP-EV3-xx replacement models. Work with your MultiTech sales representative to ensure the correct model is ordered.

VI. Additional Information

If you have any questions or require additional information on this New Product/Near-End-of-Life Announcement, please contact your MultiTech sales representative:

World Headquarters – U.S.

+(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+(44) 118 959 7774 | sales@multitech.co.uk

VII. Extended Warranties

MTCDP-EV2-xx NEOL Ordering Part Number	Description	MTCDP-EV3-xx New Ordering Part Number
Sprint Models		
EW1-MTCDP-EV2-GP-N2-DK-1.0	One-year extended warranty (Three-year total)	N/A
EW2-MTCDP-EV2-GP-N2-DK-1.0	Two-year extended warranty (Four-year total)	N/A
EW3-MTCDP-EV2-GP-N2-DK-1.0	Three-year extended warranty (Five-year total)	N/A
EN1-MTCDP-EV2-GP-N2-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCDP-EV2-GP-N2-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCDP-EV2-GP-N2-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1-MTCDP-EV2-N2-1.0	One-year extended warranty (Three-year total)	N/A
EW2-MTCDP-EV2-N2-1.0	Two-year extended warranty (Four-year total)	N/A
EW3-MTCDP-EV2-N2-1.0	Three-year extended warranty (Five-year total)	N/A
EN1-MTCDP-EV2-N2-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCDP-EV2-N2-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCDP-EV2-N2-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
EW1-MTCDP-EV2-GP-N2-1.0	One-year extended warranty (Three-year total)	N/A
EW2-MTCDP-EV2-GP-N2-1.0	Two-year extended warranty (Four-year total)	N/A
EW3-MTCDP-EV2-GP-N2-1.0	Three-year extended warranty (Five-year total)	N/A
EN1-MTCDP-EV2-GP-N2-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	N/A
EN2-MTCDP-EV2-GP-N2-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	N/A
EN3-MTCDP-EV2-GP-N2-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	N/A
Verizon Models		
EW1-MTCDP-EV2-GP-N3-DK-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N3-DK-1.0
EW2-MTCDP-EV2-GP-N3-DK-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N3-DK-1.0
EW3-MTCDP-EV2-GP-N3-DK-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N3-DK-1.0
EN1-MTCDP-EV2-GP-N3-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N3-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote

MTCDP-EV2-xx NEOL Ordering Part Number	Description	MTCDP-EV3-xx New Ordering Part Number
EN3-MTCDP-EV2-GP-N3-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-N3-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-N3-1.0
EW2-MTCDP-EV2-N3-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-N3-1.0
EW3-MTCDP-EV2-N3-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-N3-1.0
EN1-MTCDP-EV2-N3-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-N3-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-N3-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-GP-N3-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N3-1.0
EW2-MTCDP-EV2-GP-N3-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N3-1.0
EW3-MTCDP-EV2-GP-N3-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N3-1.0
EN1-MTCDP-EV2-GP-N3-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N3-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N3-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
Aeris Models		
EW1-MTCDP-EV2-GP-N16-DK-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N16-DK-1.0
EW2-MTCDP-EV2-GP-N16-DK-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N16-DK-1.0
EW3-MTCDP-EV2-GP-N16-DK-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N16-DK-1.0
EN1-MTCDP-EV2-GP-N16-DK-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N16-DK-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N16-DK-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-N16-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-N16-1.0
EW2-MTCDP-EV2-N16-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-N16-1.0
EW3-MTCDP-EV2-N16-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-N16-1.0
EN1-MTCDP-EV2-N16-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-N16-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote

MTCDP-EV2-xx NEOL Ordering Part Number	Description	MTCDP-EV3-xx New Ordering Part Number
EN3-MTCDP-EV2-N16-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote
EW1-MTCDP-EV2-GP-N16-1.0	One-year extended warranty (Three-year total)	EW1-MTCDP-EV3-GP-N16-1.0
EW2-MTCDP-EV2-GP-N16-1.0	Two-year extended warranty (Four-year total)	EW2-MTCDP-EV3-GP-N16-1.0
EW3-MTCDP-EV2-GP-N16-1.0	Three-year extended warranty (Five-year total)	EW3-MTCDP-EV3-GP-N16-1.0
EN1-MTCDP-EV2-GP-N16-1.0	One-year extended warranty and three-year overnight replacement (Three-year total)	Call for Quote
EN2-MTCDP-EV2-GP-N16-1.0	Two-year extended warranty and four-year overnight replacement (Four-year total)	Call for Quote
EN3-MTCDP-EV2-GP-N16-1.0	Three-year extended warranty and five-year overnight replacement (Five-year total)	Call for Quote