

Product End-of-Life and Near-End-of-Life Notification

CC1600 Series - Rackmount Modem System

Date: November 2, 2015


I. Summary

Due to decreasing demand and higher minimum order quantities of critical components, the CC1600-11L Rackmount Modem Enclosure is changing status from **Active to End-of-Life (EOL)** effective immediately.

The CC1600-Series 19" rackmountable card cage consolidates up to 16 V.92/56K modem cards for dial-up or 2- and 4-wire leased line service along with one or two power supplies.

At the same time, the PS1600 power supply and MT5600BR-V92 modem cards are changing status from **Active to Near-End-of-Life (NEOL)**. Reference key dates in Section III for last time buy information.

II. Part Numbers Impacted

EOL Ordering Part # (Effective Immediately)	UPC
	
CC1600-11L	789407008801

NEOL Ordering Part #	UPC
PS1600	789407009846
MT5600BR-V92	789407340963

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Extended Warranties

EOL Ordering Part # (Effective Immediately)	Description
EW1-CC1600-11L	One-year extended warranty (Three-year total)
EW2-CC1600-11L	Two-year extended warranty (Four-year total)
EW3-CC1600-11L	Three-year extended warranty (Five-year total)
EN1-CC1600-11L	One-year extended warranty and three-year overnight replacement (Three-year total)
EN2-CC1600-11L	Two-year extended warranty and four-year overnight replacement (Four-year total)
EN3-CC1600-11L	Three-year extended warranty and five-year overnight replacement (Five-year total)

NEOL Ordering Part #	Description
EW1-PS1600	One-year extended warranty (Three-year total)
EW2-PS1600	Two-year extended warranty (Four-year total)
EW3-PS1600	Three-year extended warranty (Five-year total)
EN1-PS1600	One-year extended warranty and three-year overnight replacement (Three-year total)
EN2-PS1600	Two-year extended warranty and four-year overnight replacement (Four-year total)
EN3-PS1600	Three-year extended warranty and five-year overnight replacement (Five-year total)
EW1-MT5600BR-V92	One-year extended warranty (Three-year total)
EW2-MT5600BR-V92	Two-year extended warranty (Four-year total)
EW3-MT5600BR-V92	Three-year extended warranty (Five-year total)
EN1-MT5600BR-V92	One-year extended warranty and three-year overnight replacement (Three-year total)
EN2-MT5600BR-V92	Two-year extended warranty and four-year overnight replacement (Four-year total)
EN3-MT5600BR-V92	Three-year extended warranty and five-year overnight replacement (Five-year total)

III. Key Dates

End-of-Life (EOL) Date of CC1600-11L: November 2, 2015

Near-End-of-Life (NEOL) Date of PS1600 and MT5600BR-V92: November 2, 2015

Last Time Buy Date for PS1600 and MT5600BR-V92 Products: December 31, 2015 or while supplies last

Last Ship Date/End-of-Life (EOL) Date for PS1600 and MT5600BR-V92 Products: February 29, 2016

Last Time Buy Information

- MultiTech has sold out of the CC1600-11L rackmount modem enclosure and is no longer available.
- A limited supply of critical components needed to build the PS1600 power supply and MT5600BR-V92 modem cards are still available. We will continue to accept orders while supplies last.
- Submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product EOL.

V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

VI. Suggested Action Plan:

We recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Notify existing customers who have been using these devices to see if they wish to purchase any additional units.

VII. Additional Information

If you have any questions or require additional information on this Product Notification, please contact your MultiTech sales representative:

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