Product Near-End-of-Life Notification

SocketModem®
Embedded Analog Modems
MT5692SMI-V Series (Voice Models Only)

Date: December 19, 2019

I. Summary

MultiTech has been a leader in the analog modem business since 1970. We truly value the long term partnerships we have formed over the past 49+ years delivering the industry's most comprehensive analog modem portfolio.

The vendor that supplies the chip sets necessary to build the analog products listed in this announcement has decided to exit this segment of their business forcing MultiTech to start planning for an End-of-Life.

Due to the discontinuation of these critical components, the embedded analog modems listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)** effective immediately.

There are no recommended replacement models available.

II. Part Numbers Impacted

NEOL Ordering Part Numbers	Description	UPC
MT5692SMI-V-34.R1	Embedded V.34 Serial Data/V.17 Fax/Voice Modem, 5V (50 Pk)	789407352034
MT5692SMI-V-34.R1-SP	Embedded V.34 Serial Data/V.17 Fax/Voice Modem, 5V (1 Pk)	789407352041
MT5692SMI-V-92.R1	Embedded V.92 Serial Data/V.17 Fax/Voice, 5V (50 Pk)	789407352133
MT5692SMI-V-92.R1-SP	Embedded V.92 Serial Data/V.17 Fax/Voice, 5V (1 Pk)	789407352140
MT5692SMI-V-92.R2	Embedded V.92 Serial Data/V.17 Fax/Voice, 5V (50 Pk)	789407365362
MT5692SMI-V-92.R2-SP	Embedded V.92 Serial Data/V.17 Fax/Voice, 5V (1 Pk)	789407365379

III. Key Dates
Near-End-of-Life (NEOL) Date: December 19, 2019
Last Time Buy Date: March 16, 2020 (or while supplies last)
Last Ship Date/End-of-Life (EOL) Date: September 14, 2020

Last Time Buy Information
- By March 16, 2020 submit confirmed order quantities with a Non Cancellable, Non Returnable (NCNR) order.

IV. Warranty and Support
MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan
We recommend the following actions be taken:
- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Work with your existing customers who have been using these devices on their requirements for their last time/life time buy.

VI. Additional Information
If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

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