

May 19, 2017

Dear Valued Customer:

As an OEM supplier, we recognize the importance of managing product life cycle and allowing our customers sufficient time to plan when a product is at end of life. The ThingMagic M5e product line has been in the market for more than a decade. Unfortunately, we have been informed recently by one of our suppliers that a key component of the M5e design will no longer be available.

Due to this component obsolescence, JADAK is forced to retire the M5e product line. This end of life will include the following model numbers:

- M5e
- M5e-EU
- M5e-PRC
- M5e-C
- Vega
- USB-5EC

**Last time buy orders for any of the above products must be received on or before September 15, 2017.**

All last time buy orders will be shipped on or before December 31, 2018. As you've come to expect as part of JADAK's commitment to service, we will honor all existing one-year warranties.

JADAK has a broad variety of RFID products that provide enhanced performance solutions at competitive pricing. We recommend the following replacement product options, which offer a significantly better price and performance profile compared to the M5e family:

End of Life Product	Recommended Replacement Products
M5e	M6e-Micro, M6e-M, M6e
M5e-EU	M6e-Micro, M6e-M, M6e
M5e-PRC	M6e-Micro, M6e-M, M6e-JIC
M5e-C	Nano, M6e-Micro, M6e-M
Vega	USB-Pro or Sargas
USB-5EC (USB-Plus+)	USB-Pro



**JADAK**<sup>®</sup>, a Novanta Company



ISO 13485 : 2003  
REGISTERED FIRM



ISO 9001 : 2008  
REGISTERED FIRM

JADAK, a business unit of Novanta Corporation, specializes in HF and RAIN UHF RFID products and services that help customers solve unique inspection, tracking, scanning and documenting challenges.

***JADAK's engineering and applications teams will work with you to identify the best alternate replacement option for your needs and develop a migration path. Please contact us to help you work through these product decisions.*** To discuss RFID product options or order product, contact your account manager or the following sales representative:

**Americas**

Heather Roberts  
[heather.roberts@jadaktech.com](mailto:heather.roberts@jadaktech.com)  
+1 315.218.1306

**Europe, Middle East and Africa (EMEA) and**

**Asia Pacific (APAC)**

Taco VanWeijen  
[taco.vanweijen@jadaktech.com](mailto:taco.vanweijen@jadaktech.com)  
+0031 76 522 5588

Thank you for your understanding. We look forward to continuing to serve your RFID reader needs.

Sincerely,

JADAK