



# End of Sale Announcement: LX60 Verizon, NA Generic & LPWA

## OVERVIEW

<b>DATE ISSUED:</b>	Aug 25, 2021
<b>ISSUED BY:</b>	Sierra Wireless Enterprise Solutions Product Management
<b>PRODUCTS AFFECTED:</b>	LX60 Routers
<b>VARIANTS AFFECTED:</b>	LX60 Routers – <b>Verizon, NA Generic &amp; LPWA</b> variants
<b>FOR DISTRIBUTION TO:</b>	General Distribution
<b>SUMMARY:</b>	<p>Sierra Wireless announces the last time buy and last time ship date for the LX60 Routers – <b>Verizon, NA Generic &amp; LPWA</b> variants. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink® Essential Series - <b>LX60 NA</b> SKU (<i>already in production</i>) is available as a functional replacement. This new LX60 NA SKU combines the LTE bands of two existing SKUs: Verizon and NA Generic.</p>

## PRODUCTION MILESTONES

<b>AFFECTED MODELS:</b>	LX60 ( <b>Verizon, NA Generic &amp; LPWA</b> variants)
<b>LAST TIME BUY:</b>	<b>31-DEC-2021</b> The product cannot be ordered from Sierra Wireless after this date.
<b>LAST TIME SHIP:</b>	<b>30-JUN-2022</b> The last possible ship date that can be requested from Sierra Wireless.
<b>REASON:</b>	Superseded by AirLink LX60 – <b>NA</b> SKU variant ( <i>already in production</i> ).

<b>OTHER MODELS:</b>	LX60 <b>EMEA</b> and <b>AUS/NZ</b> ( <i>Base and Wi-Fi</i> variants)
<b>STATUS:</b>	Remain in production

## PRODUCT SUPPORT AND MAINTENANCE

<b>ACTIVE SOFTWARE MAINTENANCE PHASE:</b>	<b>FROM 1-JUL-2022 TO 30-JUN-2023</b> During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
<b>CRITICAL SOFTWARE MAINTENANCE PHASE:</b>	<b>FROM 1-JUL-2023 TO 30-JUN-2025</b> During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.



	<p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
<b>END OF SOFTWARE MAINTENANCE:</b>	<b>30-JUN-2025</b> No new device software will be released after this date.
<b>END OF STANDARD PRODUCT WARRANTY:</b>	<b>30-JUN-2025</b> End of standard product warranty period for devices shipped on the last time ship date.
<b>END OF EXTENDED PRODUCT WARRANTY:</b>	<b>30-JUN-2027</b> End of extended warranty period (optional) for devices shipped on the last time ship date. Subject to availability, product may be substituted with a suitable alternative during this period.
<b>END OF REPAIRS:</b>	<b>30-JUN-2027</b> The last date to receive product repairs for devices out of warranty. Subject to availability.

## CONTACT

<b>SALES:</b>	<a href="http://www.sierrawireless.com/sales">www.sierrawireless.com/sales</a> 1-877-687-7795
<b>CUSTOMER SUPPORT:</b>	<a href="https://www.sierrawireless.com/support">https://www.sierrawireless.com/support</a>

## REVISION HISTORY

<b>AUG 25, 2021</b>	Rev1: Initial announcement
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## AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1103826	LX60, VERIZON, DC	LX60, NA, DC LX60, NA, Wi-Fi	1104580 1104572
1103827	LX60, VERIZON, Wi-Fi		
1103828	LX60, NA GENERIC, DC		
1103829	LX60, NA GENERIC, Wi-Fi		
1104030	LX60 LTE-M/NB-IoT, GLOBAL	RV55 LTE-M/NB-IoT, GLOBAL	1104333