

## Product Near-End-of-Life Notification

# MultiModem® iCell CDMA 1xRTT Intelligent Cellular Modems

## Replacement Models Available

Date: December 30, 2014

### I. Summary:

Due to the discontinuation of critical components, the [MultiModem® iCell](#) (MTCMR-C1-xx) models listed in this announcement are changing status from Near-End-of-Life (NEOL) to End-of-Life (EOL).

Orders placed prior to this End-of-Life announcement will be shipped per the terms of your NCNR agreement.

MultiTech will continue to support the installed base of MultiModem iCell (MTCMR-C1-xx) devices through the standard warranty period and extended warranty period. For more detailed information or list of device specifications, please refer to [www.multitech.com](http://www.multitech.com) or contact your MultiTech Sales Representative.

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### II. Part Numbers Impacted

MTCMR-C1 (End-of-Life Ordering Part Numbers)		MTCMR-C2 (Recommended Replacement Ordering Part Numbers)	
EOL Ordering Part Number	UPC	Ordering Part Number	UPC
MTCMR-C1-N2	789407350078	MTCMR-C2-N2	789407357459
MTCMR-C1-N3	789407350085	MTCMR-C2-N3	789407357473
MTCMR-C1-N16	789407350191	MTCMR-C2-N16	789407357435
MTCMR-C1-N2-NAM	789407349980	MTCMR-C2-N2-NAM	789407357466
MTCMR-C1-N3-NAM	789407349973	MTCMR-C2-N3-NAM	789407357480
MTCMR-C1-N16-NAM	789407349966	MTCMR-C2-N16-NAM	789407357442
MTCMR-C1-GP-N2	789407350160	MTCMR-C2-GP-N2	789407357411
MTCMR-C1-GP-N3	789407350184	MTCMR-C2-GP-N3	789407357428
MTCMR-C1-GP-N16	789407351709	MTCMR-C2-GP-N16	789407357404

*MTCMR-C2 models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.*

### III. Key Dates:

- **End-of-Life Date:** December 30, 2014
- **Near-End-Of-Life Date:** September 5, 2013
- **Last-Time-Buy Date:** December 31, 2013

### IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days following the product EOL date.

### V. Warranty and Support:

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL/Discontinued date.

### VI. Suggested Action Plan:

- Forward this announcement to others within your organization who are actively involved in the sale or support of wireless modems.
- Ensure that the pricing for the MultiModem iCell (MTCMR-C2-xx) models are loaded in your pricing system.
- Note that the current MultiModem iCell (MTCMR-C1-xx) modems are no longer available and are EOL.
- Remove all MTCMR-C1-xx models from your ordering system.

### VII. Additional Information:

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

**World Headquarters – U.S.**

+(763) 785-3500 | [sales@multitech.com](mailto:sales@multitech.com)

**EMEA Headquarters – UK:**

+(44) 118 959 7774 | [sales@multitech.co.uk](mailto:sales@multitech.co.uk)

**VIII. Extended Warranties:**

<b>MTCMR-C1 (End-of-Life Ordering Part Numbers)</b>		<b>MTCMR-C2 (Recommended Replacement Ordering Part Numbers)</b>
<b>EOL Ordering Part Number</b>	<b>Description</b>	<b>Ordering Part Number</b>
EW1- MTCMR-C1-N2	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-N2
EW2- MTCMR-C1-N2	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-N2
EW3- MTCMR-C1-N2	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-N2
EN1- MTCMR-C1-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-N2
EN2- MTCMR-C1-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-N2
EN3- MTCMR-C1-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-N2
EW1- MTCMR-C1-N3	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-N3
EW2- MTCMR-C1-N3	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-N3
EW3- MTCMR-C1-N3	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-N3
EN1- MTCMR-C1-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-N3
EN2- MTCMR-C1-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-N3
EN3- MTCMR-C1-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-N3
EW1- MTCMR-C1-N16	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-N16
EW2- MTCMR-C1-N16	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-N16
EW3- MTCMR-C1-N16	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-N16

<b>MTCMR-C1 (End-of-Life Ordering Part Numbers)</b>		<b>MTCMR-C2 (Recommended Replacement Ordering Part Numbers)</b>
<b>EOL Ordering Part Number</b>	<b>Description</b>	<b>Ordering Part Number</b>
EN1- MTCMR-C1-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-N16
EN2- MTCMR-C1-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-N16
EN3- MTCMR-C1-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-N16
EW1- MTCMR-C1-N2-NAM	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-N2-NAM
EW2- MTCMR-C1-N2-NAM	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-N2-NAM
EW3- MTCMR-C1-N2-NAM	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-N2-NAM
EN1- MTCMR-C1-N2-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-N2-NAM
EN2- MTCMR-C1-N2-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-N2-NAM
EN3- MTCMR-C1-N2-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-N2-NAM
EW1- MTCMR-C1-N3-NAM	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-N3-NAM
EW2- MTCMR-C1-N3-NAM	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-N3-NAM
EW3- MTCMR-C1-N3-NAM	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-N3-NAM
EN1- MTCMR-C1-N3-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-N3-NAM
EN2- MTCMR-C1-N3-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-N3-NAM

<b>MTCMR-C1 (End-of-Life Ordering Part Numbers)</b>		<b>MTCMR-C2 (Recommended Replacement Ordering Part Numbers)</b>
<b>EOL Ordering Part Number</b>	<b>Description</b>	<b>Ordering Part Number</b>
EN3- MTCMR-C1-N3-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-N3-NAM
EW1- MTCMR-C1-N16-NAM	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-N16-NAM
EW2- MTCMR-C1-N16-NAM	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-N16-NAM
EW3- MTCMR-C1-N16-NAM	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-N16-NAM
EN1- MTCMR-C1-N16-NAM	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-N16-NAM
EN2- MTCMR-C1-N16-NAM	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-N16-NAM
EN3- MTCMR-C1-N16-NAM	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-N16-NAM
EW1- MTCMR-C1-GP-N2	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-GP-N2
EW2- MTCMR-C1-GP-N2	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-GP-N2
EW3- MTCMR-C1-GP-N2	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-GP-N2
EN1- MTCMR-C1-GP-N2	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-GP-N2
EN2- MTCMR-C1-GP-N2	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-GP-N2
EN3- MTCMR-C1-GP-N2	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-GP-N2
EW1- MTCMR-C1-GP-N3	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-GP-N3
EW2- MTCMR-C1-GP-N3	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-GP-N3

<b>MTCMR-C1 (End-of-Life Ordering Part Numbers)</b>		<b>MTCMR-C2 (Recommended Replacement Ordering Part Numbers)</b>
<b>EOL Ordering Part Number</b>	<b>Description</b>	<b>Ordering Part Number</b>
EW3- MTCMR-C1-GP-N3	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-GP-N3
EN1- MTCMR-C1-GP-N3	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-GP-N3
EN2- MTCMR-C1-GP-N3	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-GP-N3
EN3- MTCMR-C1-GP-N3	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-GP-N3
EW1- MTCMR-C1-GP-N16	One-year extended warranty (Three-year total)	EW1- MTCMR-C2-GP-N16
EW2- MTCMR-C1-GP-N16	Two-year extended warranty (Four-year total)	EW2- MTCMR-C2-GP-N16
EW3- MTCMR-C1-GP-N16	Three-year extended warranty (Five-year total)	EW3- MTCMR-C2-GP-N16
EN1- MTCMR-C1-GP-N16	One-year extended warranty and three-year overnight replacement (Three-year total)	EN1- MTCMR-C2-GP-N16
EN2- MTCMR-C1-GP-N16	Two-year extended warranty and four-year overnight replacement (Four-year total)	EN2- MTCMR-C2-GP-N16
EN3- MTCMR-C1-GP-N16	Three-year extended warranty and five-year overnight replacement (Five-year total)	EN3- MTCMR-C2-GP-N16