

## Product End-of-Life Notification

# SocketModem® Embedded Analog Modems MT2492SMI Models

## Replacement Models Available

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Date: November 7, 2016

### I. Summary

Due to the discontinuation of critical components, SocketModem embedded analog models listed in this announcement are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** effective immediately.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +(763) 785-3500, email us at [sales@multitech.com](mailto:sales@multitech.com) or refer to [www.multitech.com](http://www.multitech.com).

### II. Part Numbers Impacted

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EOL Ordering Part #	UPC	Recommended Replacement Ordering Part #	UPC
MT2492SMI-22	789407342851	MT5692SMI-34.R1	789407351952
MT2492SMI-22-SP	789407342868	MT5692SMI-34.R1-SP	789407351969
MT2492SMI-L-22	789407342912	MT5692SMI-L-34.R1	789407351976
MT2492SMI-L-22-SP	789407342929	MT5692SMI-L-34.R1-SP	789407351983
MT2492SMI-34	789407342837	MT5692SMI-34.R1	789407351952
MT2492SMI-34-SP	789407342844	MT5692SMI-34.R1-SP	789407351969
MT2492SMI-L-34	789407342899	MT5692SMI-L-34.R1	789407351976
MT2492SMI-L-34-SP	789407342905	MT5692SMI-L-34.R1-SP	789407351983

### III. Key Dates

**Availability of Recommended Replacement Ordering Part Numbers:** Available now

**NEOL Date of Old Ordering Part Numbers:** October 9, 2014

**Last Time Buy Date:** March 31, 2015 or while supplies last

**Last Time Ship Date:** September 30, 2015

**End-of-Life (EOL) Date:** November 7, 2016

### IV. Stock Rotation

Stock rotation claims will be allowed for sixty (60) days after the product End-of-Life date.

### V. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

### VI. Suggested Action Plan:

To help facilitate the transition to newer models, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of these analog modems.
- Note that the models listed in this end-of-life notification are no longer available.
- Remove discontinued/EOL models from your pricing system and website.

### VII. Additional Information

If you have any questions or require additional information on this End-of-Life Notification, please contact your MultiTech sales representative:

**World Headquarters – U.S.**

+(763) 785-3500 | [oemsales@multitech.com](mailto:oemsales@multitech.com)

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