

# **Product End-of-Life Notification**

# MultiModem® ZPX V.92 Internal Modems – Effective Immediately

Date: January 10, 2019

## I. Summary

Due to the discontinuation of critical components and decreased market demand, the MultiModem® ZPX family of V.92 internal modems listed in this announcement are changing status from **Active** to **End-of-Life (EOL)** effective immediately.

No new replacement models are available.

## **II. Part Numbers Impacted**

EOL Ordering Part Numbers	UPC
MT9234ZPX-PCIE	789407344541
MT9234ZPX-PCIE-CP	789407345258
MT9234ZPX-PCIE-GB	789407345296
MT9234ZPX-PCIE-NV	789407344558
MT9234ZPX-PCIE-NV-CP	789407345272
MT9234ZPX-UPCI	789407345234
MT9234ZPX-UPCI-CP	789407345180
MT9234ZPX-UPCI-GB	789407345241
MT9234ZPX-UPCI-NV	789407345227
MT9234ZPX-UPCI-NV-CP	789407345203

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## **III. Key Dates**

End-of-Life (EOL) Date: January 10, 2019

Please note that there is limited availability of certain models. Please contact your MultiTech sales representative for details.

## **IV. Warranty and Support**

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post EOL date.

## V. Suggested Action Plan

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the internal modems listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.

#### VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+(763) 785-3500 | sales@multitech.com

**EMEA Headquarters – UK:** 

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