



## Product End-of-Life Notification

# SocketModem® Cell 4G-LTE Cat 3 Embedded Cellular Modems for Europe

## New 4G-LTE Cat 4 Ordering Part Numbers are Available

Date: October 22, 2019

### I. Summary

With the launch of the new SocketModem® Cell family of 4G-LTE Cat 4 embedded cellular modems for Europe, the existing ordering part numbers for the 4G-LTE Cat 3 European models are changing status from **Near-End-of-Life (NEOL) to End-of-Life (EOL)** effective immediately.

To assist you in finding the most suitable substitute product that meets your needs, please contact your MultiTech sales representative immediately. Call us at (888) 288-5470 or +1 (763) 785-3500, email us at [sales@multitech.com](mailto:sales@multitech.com).

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### II. Part Numbers Impacted

EOL Ordering Part Number	Description	Region
<b>SocketModem® Cell LTE Cat 3 Embedded Cellular Modems</b>		
MTSMC-LEU1	Embedded LTE Cat 3 Modem/Serial w/Fallback & GNSS (50 Pk)	EU/GB
MTSMC-LEU1-SP	Embedded LTE Cat 3 Modem/Serial w/Fallback & GNSS (1 Pk)	EU/GB
MTSMC-LEU1-U	Embedded LTE Cat 3 Modem/USB w/Fallback & GNSS (50 Pk)	EU/GB
MTSMC-LEU1-U-SP	Embedded LTE Cat 3 Modem/USB w/Fallback & GNSS (1 Pk)	EU/GB
MTSMC-LEU1.R1	Embedded LTE Cat 3 Modem/Serial w/Fallback & GNSS (50 Pk)	EU/GB
MTSMC-LEU1.R1-SP	Embedded LTE Cat 3 Modem/Serial w/Fallback & GNSS (1 Pk)	EU/GB

MTSMC-Lxxx models are encryption items. U.S. Export Administration Regulations have special restrictions on the export of encryption items; please refer to these regulations. Any export of commodities, technology, or software must be exported from the United States in accordance with the Export Administration Regulations. Export or diversion contrary to U.S. law is prohibited.

### III. Key Dates

**Near-End-of-Life (NEOL) Date:** April 25, 2019

**Last Time Buy Date:** June 28, 2019 or while supplies last

**Last Ship Date:** September 30, 2019

**End-of-Life (EOL) Date:** October 22, 2019

### IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

### V. Suggested Action Plan:

To help facilitate the transition, we recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.
- Notify and work with existing customers to migrate them to the new 4G-LTE Cat 4 ordering part numbers (reference Product Announcement dated April 25, 2019).

### VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

**World Headquarters – U.S.**

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