

Date: September 25, 2020

**Subject: Redesign / Han® 1A – Requires immediate attention**

Dear Valued Channel Partner,

HARTING kindly asks you to forward this information to the responsible department(s) in your organization.

In our continuous quality improvement activity, we detected a possible condition in the below-mentioned products.

There is a potential risk regarding the design of a select number of our Han® 1A inserts identified in the table below.

There is no established keying for these inserts, therefore, unintentional incorrect mating by rotating one of the mating inserts 180° is possible. With an improper mate, the connection will not fully close. However, with excessive force, contact connection is possible between plug and receptacle.

**Concerned Products:**

Existing HARTING Part Number	Description	New HARTING Part Number
09100022605	1A 2+PE male screw insert for locking lever	09100022606
09100022705	1A 2+PE female screw insert for locking lever	09100022706
09100022600	1A 2+PE male screw insert with snap in latch	09100022601
09100022700	1A 2+PE female screw insert with snap in latch	09100022701
09100032605	1A 3+PE male screw insert for locking lever	09100032606
09100032705	1A 3+PE female screw insert for locking lever	09100032706
09100032600	1A 3+PE male screw insert with snap in latch	09100032601
09100032700	1A 3+PE female screw insert with snap in latch	09100032701
09100033205	1A 3+PE male crimp insert for locking lever	09100033206
09100033305	1A 3+PE female crimp insert for locking lever	09100033306
09100033200	1A 3+PE male crimp insert with snap in latch	09100033201
09100033300	1A 3+PE female crimp insert with snap in latch	09100033301
09100033005	1A 3+PE male shielded crimp insert for locking lever	09100033006
09100033105	1A 3+PE female shielded crimp insert for locking lever	09100033106
09100033000	1A 3+PE male shielded crimp insert with snap in latch	09100033001
09100033100	1A 3+PE female shielded crimp insert with snap in latch	09100033101
09100053005	1A 5+PE male crimp insert for locking lever	09100053006
09100053105	1A 5+PE female crimp insert for locking lever	09100053106
09100053000	1A 5+PE male crimp insert with snap in latch	09100053001
09100053100	1A 5+PE female crimp insert with snap in latch	09100053101



**Next Steps:**

**Your Inventory:**

- Segregate all existing inventory and submit credit request to [DistributionCS@harting.com](mailto:DistributionCS@harting.com)
- Upon confirmation of credit, immediately scrap inventory

**Your Open Orders:**

- Send cancellation request for open orders to [DistributionCS@harting.com](mailto:DistributionCS@harting.com)
- Immediately freeze ordering of all affected part numbers
- Please make the appropriate changes to your internal ERP system

**Your New Orders for Parts:**

- Pricing remains the same
- Orders for the new parts can be placed starting October 26<sup>th</sup>, 2020
- Delivery date will be confirmed upon receipt of order

**Your Website:**

- Please mark all above part numbers as obsolete on your website or remove them altogether, to ensure that customers cannot locate these items
- Update your website with the new part numbers
- Pictures, drawings, and datasheets will be provided as soon as possible

**Your Customers:**

- Please identify customers who have purchased these part numbers
- Send the attached end user letter to those customers
- We are recommending:
  - All unused parts to be scrapped by the customer
  - For parts already in use, customer shall conduct a risk assessment and determine if they require newly designed components
- Submit credit request for parts to be scrapped and place order for new parts to [distributionCS@harting.com](mailto:distributionCS@harting.com)

We appreciate your company's swift action to help HARTING quickly mitigate this situation. We apologize for any inconvenience this may cause.

HARTING's technical support team is available for any questions you or your customers may have via email: [techsupportus@harting.com](mailto:techsupportus@harting.com) or phone: 1-866-278-0306, option 1.

Thank you in advance for your understanding and support.

Sincerely,

A handwritten signature in black ink that reads 'Schuldors'.

Christine Schuldors  
Executive Vice President, Sales Operations  
HARTING Americas